

Shiawassee County Central Dispatch

Corunna, Michigan

Dedicated to preserving the peace and preventing crime and disorder, the Shiawassee County Central Dispatch serves and protects the lives and property of more than 72,000 citizens.

The challenge

"Public safety professionals need to be aware of changing weather conditions. The effects from weather dramatically impact public safety. It's up to us to know the answers as far in advance as possible and respond effectively," said Lieutenant Michael Ash, 911 director, Shiawassee County Central Dispatch.

The Telvent DTN solution

To help them actively monitor the weather, the Shiawassee County Central Dispatch uses MxVision WeatherSentry®. MxVision WeatherSentry is a weather system built specifically for the public safety industry. Its easy-to-use, PC-based platform delivers the most timely, accurate and complete weather information available.

Results

"When lives are on the line every second counts. With real-time storm tracking and active alerting we can see precisely where a storm is heading and when it will arrive. This gives us the ability to take action in advance of watches and warnings that are generated on the state wide computer system," Ash said.

The Shiawassee County Central Dispatch is responsible for dispatching all fire, police and emergency medical services in the county. "When there is a potential for dangerous weather we need accurate, reliable information so we can make smart decisions when dispatching personnel," said Ash. "MxVision WeatherSentry spells out what time storms will hit certain areas, taking the guesswork out of positioning crews. With exceptional weather information we are able to better prepare for emergency weather situations and ensure the safety of the community."

All emergency personnel in Shiawassee County look to MxVision WeatherSentry for weather information they can trust. "Other departments call us daily for road conditions. Sharing the information we receive from Telvent DTN allows all first responders in our county to make more informed decisions," said Ash.

MxVision WeatherSentry's intuitive, easy-to-use interface allowed the Shiawassee County Central Dispatch to immediately integrate the system into their operations. "Incorporating MxVision WeatherSentry into our operations was effortless. Information we receive is easily understood – everyone in our department can use this system," added Ash.

The client's view

"The accurate, instantly accessible information that we receive from Telvent DTN helps us strategically plan our responses. MxVision WeatherSentry provides the proven reliability that we depend on —allowing us to maintain the safety and security of the public while keeping overall costs low."

Lieutenant Michael Ash, 911 director, Shiawassee County Central Dispatch



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